

# **Senate**

## File No. 697

## General Assembly

February Session, 2004

(Reprint of File No. 273)

Substitute Senate Bill No. 584 As Amended by House Amendment Schedule "A"

Approved by the Legislative Commissioner May 1, 2004

# AN ACT CONCERNING THE DISCLOSURE OF VOICE MAILS UNDER THE FREEDOM OF INFORMATION ACT.

Be it enacted by the Senate and House of Representatives in General Assembly convened:

- 1 Section 1. Section 1-213 of the general statutes is repealed and the
- 2 following is substituted in lieu thereof (*Effective from passage*):
- 3 (a) The Freedom of Information Act shall be:
- 4 (1) Construed as requiring each public agency to open its records
- 5 concerning the administration of such agency to public inspection; and
- 6 (2) Construed as requiring each public agency to disclose
- 7 information in its personnel files, birth records or confidential tax
- 8 records to the individual who is the subject of such information.
- 9 (b) Nothing in the Freedom of Information Act shall be deemed in any manner to:
- 11 (1) Affect the status of judicial records as they existed prior to
- 12 October 1, 1975, nor to limit the rights of litigants, including parties to

13 administrative proceedings, under the laws of discovery of this state;

- 14 [or]
- 15 (2) Require disclosure of any record of a personnel search committee
- 16 which, because of name or other identifying information, would reveal
- 17 the identity of an executive level employment candidate without the
- 18 consent of such candidate; or
- 19 (3) Require any public agency to transcribe the content of any voice
- 20 mail message and retain such record for any period of time. As used in
- 21 this subdivision, "voice mail" means all information transmitted by
- 22 voice for the sole purpose of its electronic receipt, storage and
- 23 playback by a public agency.
- Sec. 2. Section 46a-70 of the general statutes is repealed and the
- 25 following is substituted in lieu thereof (*Effective from passage*):
- 26 (a) State officials and supervisory personnel shall recruit, appoint,
- 27 assign, train, evaluate and promote state personnel on the basis of
- 28 merit and qualifications, without regard for race, color, religious creed,
- 29 sex, marital status, age, national origin, ancestry, mental retardation,
- 30 mental disability, learning disability or physical disability, including
- 31 but not limited to, blindness, unless it is shown by such state officials
- 32 or supervisory personnel that such disability prevents performance of
- 33 the work involved.
- 34 (b) All state agencies shall promulgate written directives to carry
- out this policy and to guarantee equal employment opportunities at all
- 36 levels of state government. They shall regularly review their personnel
- 37 practices to assure compliance.
- 38 (c) All state agencies shall conduct continuing orientation and
- 39 training programs with emphasis on human relations and
- 40 nondiscriminatory employment practices.
- 41 (d) The name and address of, and any related identifying
- 42 information concerning, a sexual harassment complainant in any

43 internal sexual harassment investigation conducted by an affirmative 44 action officer or other designated person on behalf of a state agency 45 shall be confidential and shall be disclosed only upon order of the 46 Superior Court, except the state agency (1) shall disclose the name of 47 the sexual harassment complainant to the accused during the state 48 agency's sexual harassment investigation, and (2) may disclose the 49 name of the sexual harassment complainant to other persons 50 participating in the state agency's sexual harassment investigation. For

- 50 purposes of this subsection, "state agency" has the same meaning as
- 52 "public agency" in section 1-200.
- [(d)] (e) The Commissioner of Administrative Services shall insure that the entire examination process, including qualifications appraisal, is free from bias.
- [(e)] (f) Appointing authorities shall exercise care to insure utilization of minority group persons.

This act shall take effect as follows:		
Section 1	from passage	
Sec. 2	from passage	

The following fiscal impact statement and bill analysis are prepared for the benefit of members of the General Assembly, solely for the purpose of information, summarization, and explanation, and do not represent the intent of the General Assembly or either House thereof for any purpose:

#### **OFA Fiscal Note**

## State Impact:

Agency Affected	Fund-Effect	FY 05 \$	FY 06 \$
All	All Appropriated	None	None
	Funds - None		

## **Municipal Impact:** None

## Explanation

The bill, which states that nothing in the Freedom of Information Act requires any public agency to transcribe and retain records of voice mails, has no fiscal impact to the state. The provisions pertaining to the disclosure of identifying information concerning sexual harassment complainants have no fiscal impact on the state.

House "A" clarifies the disclosure of identifying information concerning sexual harassment complainants and has no fiscal impact.

#### OLR BILL ANALYSIS

sSB 584 (as amended by House "A")\*

# AN ACT CONCERNING THE DISCLOSURE OF VOICE MAILS UNDER THE FREEDOM OF INFORMATION ACT

#### SUMMARY:

This bill specifies that nothing in the Freedom of Information Act (FOIA) requires any public agency to transcribe or retain information transmitted by voice for the sole purpose of its electronic receipt, storage, and playback by a public agency. FOIA requires public agencies to make records that they maintain available to the public unless federal or state law, including FOIA exemptions, requires or allows them to be kept confidential.

The bill limits the circumstances under which a public agency can disclose the name or address, or any other identifying information of a complainant in a sexual harassment case that the agency is investigating internally. The agency must disclose (1) the complainant's name to the accused during the investigation and (2) any information pursuant to a court order. It may disclose the complainant's name to people participating in the investigation.

\*House Amendment "A" adds the sexual harassment provision.

EFFECTIVE DATE: Upon passage

#### BACKGROUND

## Voice-Mail Retention

In General Letter 98-1, the state public records administrator advised public agencies that voice mail is generally transitory and may be deleted at will. She suggested that voice mail containing potential evidence in a trial, such as a bomb threat, might require a longer retention period.

In 2002, the Freedom of Information Commission issued a proposed

sSB584 / File No. 697 5

declaratory ruling (Draft Declaratory Ruling #94) that voice mail communications relating to the conduct of the public's business prepared, owned, used, received, or retained by a public agency are public records under FOIA. As such, the commission's proposal declared that these voice mail messages must be retained. On April 28, 2004, the Freedom of Information Commission decided not to issue a declaratory ruling on the issues raised in the draft ruling.

### **COMMITTEE ACTION**

Government Administration and Elections Committee

Joint Favorable Report Yea 10 Nay 6